



Parks & Recreation Department

48 Lebanon Street
Hanover, NH 03755

Telephone: (603) 643-5315
E-mail: parksandrec@hanovernh.org

CAMP CANCELLATION POLICY (21DEC16)

1. Refunds will be issued based on the following time line:
 - a. **February, April, Camp Quest, & Can't Get Enough Mini Camps**
 - i. Refunds will be issued as a credit towards your hanoverrec.com account only if the opening can be filled with a participant from the waiting list.
 - b. **Summer Camps**
 - i. Before May 1st
 1. Full refunds will be issued
 - ii. May 1st and Later
 1. Refunds will be issued as a credit towards your hanoverrec.com account only if the opening can be filled with a participant from the waiting list.
2. Applicable credit card fees and any trip deposit fees are non refundable.
3. We do not provide cash refunds.
4. Refunds take a minimum of two weeks to process.
5. All refund requests must be made in writing to parksandrec@hanovernh.org